

WARRANTY REGISTRATION AND DELIVERY FORM



Greentech Manufacturing Inc. offers to the original owner from date of purchase a limited twenty (20) year warranty. **To validate this warranty, without exception, you must:**

1. Complete this form, attach a copy of your invoice and return within 30-days of purchase to:

Greentech Manufacturing, Inc
PO Box 1237
International Falls, MN 56649

2. Purchaser must use Crown Royal Stove's approved chemical treatment **and** mail water samples to our third party testing facility within 30 days of purchase. **Warranty is void if our chemical is not used and the boiler water is not tested at least annually.** You will get notification of test results by email (if listed) or mail within 30 days. If you are not notified within 30 days you need to contact us. If test results come back unsatisfactory, you are required to follow the instructions and retest within 30 days. If you add water to your system for any reason add 1/2 ounce of chemical per gallon of water and send a new sample of water to the testing laboratory. For further information visit www.crownroyalstoves.com. **This form must be filled out completely, otherwise it will be returned without the stove being registered. If you have questions, please call before sending an incomplete warranty registration. Please type or print legibly.**

PURCHASER INFORMATION

Name _____ Phone Number _____ Email _____

Physical Address _____ City _____ State _____ Zip _____

Mailing Address _____ City _____ State _____ Zip _____

STOVE INFORMATION *Please mark your stove model*

Pristine Gasification Series ☐ 7200E ☐ 7300E ☐ 7400E **Biomass Series** ☐ BIO950

Multi Pass Series ☐ 7200MP ☐ 7300MP ☐ 7350MP ☐ 7400MP ☐ 7500MP

Serial Number _____

Purchase Date _____

DISTRIBUTOR / DEALER INFORMATION

Name _____ Company Name _____

Address _____ City _____ State _____ Zip _____

Dealer and/or Purchaser Checklist:

- ☐ Warning decals are visible;
- ☐ Owner has reviewed the owner's manual, required maintenance and warranty;
- ☐ Owner understands how to properly and safely operate this stove;
- ☐ Owner acknowledges stove must be installed by qualified personnel;
- ☐ Owner acknowledges the back of the stove must only be plumbed with brass, copper, or stainless steel fittings;
- ☐ Owner will periodically review owner's manual, operating instructions and safety procedures;
- ☐ Owner understands the importance of using our Chemical and annual water testing.

Inspected By:

Name Printed _____ Signature _____ Date _____

I have instructed the purchaser on the above-described equipment and reviewed the Owner's Manual, maintenance, safety precautions, warranty and use/testing of Chemical.

Dealer's Signature _____ Date _____

I have received the Owner's Manual and understand the proper care, adjustments, safe operation, and warranty and use/testing of Chemical. I have read and understand the conditions of this warranty.

Purchaser's Signature _____ Date _____

20 YEAR LIMITED WARRANTY

Thank you for making the choice to purchase your new Crown Royal Stove. We are certain that you will find great satisfaction with your stove's ongoing reliability and performance.

Greentech Manufacturing, Inc. warrants this furnace, to the original owner, to be free of defects in material and workmanship for a period of twenty (20) years from the date of purchase.

ONE YEAR WARRANTY

- On Electrical Components - Parts Only—aqua stats, thermostats, fans and pumps are guaranteed by the manufacturer for a period of one (1) year from the date of purchase. Parts will be replaced on an even exchange, excluding shipping charges and labor.
- The loading & heat exchanger door, ash pan, door gaskets and ceramic moldings are warrantied for a period of one (1) year from date of purchase.

FIVE YEAR WARRANTY

- Shaker Grates - the cast iron rocker grates are warrantied for five (5) years 100%. This warranty excludes any warping or deterioration from ash corrosion.
- If there is a leak in the fire box, water jacket or heat exchanger on your Crown Royal Stove during the:
 - First (1) year - Greentech Manufacturing, Inc. will replace the unit at no cost to the original owner. The owner is liable for the un-installation of the old unit and the installation of the replacement unit.
 - Two to five (2 - 5) years—If the unit is unable to be repaired and must be replaced the customer shall pay the difference between the original purchase price of the old unit and the new purchase price of the replacement unit, plus freight and installation.
 - Sixth (6) year— Greentech Manufacturing, Inc. will pay a percentage of the total repair cost of the fire box and outer drum. Our percentage paid is as follows: year 6 – 70%, year 7 – 50%, years 8-9 – 30%, years 10-20 – 20%. After the twentieth (20) year, Greentech Manufacturing, Inc. will give 10% off the purchase of a new stove.

NOT WARRANTIED

- Greentech Manufacturing, Inc. does not warranty parts damaged by freezing, overheating, pressurization, warping and/or use of unauthorized fuels or abuse.
- Greentech Manufacturing, Inc. is not responsible for the cost of plumbing, replacement of antifreeze, shipping, labor or any other cost other than the replacement of the part or furnace.
- Greentech Manufacturing, Inc. is not liable for any damage or cost which may occur from or during the operation of the furnace, or damage incurred due to any heating system failure. These furnaces are not intended to be the only source of heat; therefore, it is recommended that a back-up system is in place to prevent damages caused by lack of heat.
- No unauthorized adjustments or repairs will be covered by warranty.
- Greentech Manufacturing, Inc. does not warranty exterior paint or finish, any damage caused by negligence and deterioration due to lack of proper ongoing maintenance, overheating, physical damage caused by abuse or freeze up, unauthorized work or modifications to the furnace, damage to the fire-box due to power surges or damage caused by burning unauthorized fuels.
- Ash corrosion on the inside fire drum is not warrantied. To prevent ash corrosion, rotating or raking ashes forward must be done as described in the manual. The Crown Royal Stove is designed to be the least susceptible to corrosion; therefore, most corrosion is covered under this warranty.

The chimney must be covered when the unit is not in use. It is mandatory that a chimney cap be installed before operation of the unit. If an onsite repair is made, the customer is responsible for the transportation costs and labor. If the furnace needs to be repaired at the factory, it is the responsibility of the consumer to pay all shipping charges to and from the factory. Greentech Manufacturing, Inc. specifically disavows any other representation, warranty, or liability related to the condition or use of this product.

The purchaser assumes all responsibility for the care, maintenance and safe operation of the furnace including the monitoring and adding of an approved boiler treatment. All instructions must be followed in the operator's manual, Control Chemical utilized and water samples tested annually and the warranty registration must be on file at Greentech Manufacturing, Inc.

Greentech Manufacturing, Inc. always has the right to decide if the stove will be repaired or replaced. To qualify & validate this warranty, registration must be completed within thirty (30) days of purchase date, and can be completed online or by the QR code found on the stove or inside the front page of the stove manual.

Failure to use Control Chemical in your furnace and to send in annual water samples will void this warranty — NO EXCEPTIONS!

This Warranty is subject to change. For updated warranty information contact Greentech Mfg, Inc.